



TO: Outreach Partners and Interested Parties

FROM: *Prescription Advantage*

Date: December 23, 2005

BULLETIN

This bulletin is one in a series of routine updates regarding Prescription Advantage. These notices are designed to inform a broad network of outreach partners and other interested parties about Plan updates affecting both current and future Plan members.

New Member ID Card

Prescription Advantage members who have Medicare will be issued a new Prescription Advantage identification card. The new card identifies Prescription Advantage as being a secondary payer and includes instructions to the pharmacy to bill the Medicare drug plan first, and then submit a bill to Prescription Advantage.

Medicare members have been also been assigned a new member id number that is 6 numeric characters.

The attached letter will include two (2) cards that are printed on laminated paper and perforated for the member to punch out.

On January 1, 2006 all Coordination of Benefits functions may not be fully automated. Therefore, information from the member's Prescription Advantage ID card must be manually entered in the pharmacy system. Please help us to remind our Prescription Advantage members to present both their Medicare drug plan card and their new Prescription Advantage card when having prescriptions filled.

The new cards will be mailed to members starting December 21, 2005.

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P.O. Box 15033
Worcester, MA 01615-0033

John Q. Sample
1234 Main Street
Apartment 1A
Anytown, MA 12345-6789

[Date]

Dear [Mary Q. Public]:

Your new Prescription Advantage card with your NEW member ID and billing information is enclosed. In order to start receiving your benefits, your pharmacist must enter in your new ID number and new Prescription Advantage billing information. Beginning on January 1, 2006, you must give this card to your pharmacist each time you fill a prescription. Please be sure to put this card in a safe place until then.

The new Prescription Advantage card will help your pharmacist make sure you get your Prescription Advantage benefits, which supplement your primary drug coverage. Your new Medicare Drug Plan provides your primary drug benefit, which means that your Medicare Drug Plan should be billed **first**. Always bring your Medicare Drug Plan card **and** your Prescription Advantage card with you when you go to the pharmacy. **Continued on back...**

OVER

The new Member ID Card will be attached here.

In order for you to get all of your Prescription Advantage benefits, your pharmacist must bill Prescription Advantage **every** time you fill a prescription. Prescription Advantage protects you with a limit on the amount you spend out-of-pocket each year. Therefore, even if there is no Prescription Advantage benefit payment for a particular prescription, it is important for Prescription Advantage to get all claims so that we can make sure you do not spend too much on your drugs during the year.


If you have any questions regarding your new Prescription Advantage Plan, please call Customer Service at 1-800-AGE-INFO (1-800-243-4636) or TTY (toll free) for the deaf and hard of hearing at 1-877-610-0241.

Sincerely,

Prescription Advantage

Sample Prescription Advantage ID Card

Please Note: The Member ID number will be 6 numeric characters.

 Prescription Advantage		SECONDARY COVERAGE FOR MEDICARE BENEFICIARIES
RxBIN	610593	
RxPCN	MPSEAM	
Member ID	123456789	
Member Name	Mary Q. Public	
IMPORTANT! Prescription Advantage provides secondary coverage to members with Medicare. In order to process the full benefit, EVERY CLAIM must be submitted to the Medicare Drug Plan first and then submitted to Prescription Advantage.		

HOW TO GET YOUR PRESCRIPTION ADVANTAGE DRUG BENEFIT: For EVERY prescription you fill, your pharmacist should: <ol style="list-style-type: none">1. Bill your Medicare Drug Plan2. Bill Prescription Advantage (RxBIN 610593/PCN MPSEAM)		
Important Toll-Free Numbers:		Submit Paper Claims to:
Pharmacy Help Desk	866-715-0876	MedMetrics Health Partners, Inc. Attn: Member Services P.O. Box 15033 Worcester, MA 01615-0033
Member Services	800-AGE-INFO 800-243-4636	
TTY	877-610-0241	